

MEDIA KIT



BOC

BOARD OF CERTIFICATION/ACCREDITATION



OUR SERVICES

Accreditation

BOC provides [accreditation](#) for a variety of businesses, including:

- **DME/HME:** For suppliers of durable medical equipment/home medical equipment.
- **Lymphedema/Compression:** For suppliers that provide patients with compression garments, wraps, bandages, and other treatments for lymphedema.
- **Mastectomy:** For suppliers that provide patients with external breast prostheses, mastectomy garments, lymphedema garments, and other breast care products that address and treat physical asymmetries.
- **O&P:** For orthotic and/or prosthetic practices that provide patient care under the scopes of practice of certified orthotists, prosthetists, and orthotic fitters along with other professionals specifically trained in the field.
- **DMEPOS Pharmacy:** For pharmacies who are following best practices in their provision of pharmaceutical services to their community.
- **Long-Term Care at Home Pharmacy:** For pharmacies interested in formalizing and expanding their home-based healthcare services and participating in insurance contracts authorized through the [Long-Term Care at Home Pharmacy Quality Commission](#).

Certification

BOC provides the following DMEPOS professional [certifications](#) for individuals seeking new credentials and those renewing their BOC certifications:

- **Orthotic Fitter:** BOC Orthotic Fitters (COF) are qualified to provide and/or supervise the assessment, treatment plan development and implementation, follow-up, and practice management of people using prescribed prefabricated orthotics.
- **Mastectomy Fitter:** BOC Mastectomy Fitters (CMF) are qualified to provide and/or supervise the assessment, treatment plan development and implementation, follow-up and practice management of people using external breast prostheses and other post-mastectomy services.
- **DME Specialist (CDME™):** BOC Certified DME Specialists (CDME) are qualified to help with basic repairs, troubleshooting and home inspections for DME products such as oxygen, transfer systems, enteral supplies and wound care.

BOC continues to support its certified orthotists, prosthetics and pedorthists in perpetuity.

OUR MILESTONES

1984

The Board of Certification/Accreditation is founded by a pharmacist, Dr. Donald O. Fedder, as an independent, not-for-profit agency dedicated to meeting the demands for quality patient care by offering highly valued credentials for professionals and suppliers of comprehensive orthotic and prosthetic (O&P) care and durable medical equipment (DME) services.

1990

BOC introduces facility accreditation to help organizations independently prove their competency in patient care and sound business practices.

2000-2001

BOC creates the [Certified Orthotic Fitter](#) (COF) and [Certified Mastectomy Fitter](#) (CMF) credentials.

2013

BOC experts create the [Certified DME \(CDME\) Specialist](#)™ certification to recognize the unique competencies needed in the DME field.

BOC launches Pharmacy Accreditation.

2016

BOC's Board of Directors approves a plan to sunset the acceptance of new applications for its orthotist, prosthetist, and pedorthist certifications. BOC continues to support its certified orthotists, prosthetists and pedorthists in perpetuity.

2018

BOC celebrates the five-year anniversary of the CDME.

2019

BOC launches a new and improved website designed to offer more streamlined content and easier navigation for customers.

2020

BOC adds remote testing with a live proctor as a test-taking option for certification candidates. This allows candidates to take exams using their own device from the location of their choice.

BOC receives 10th consecutive Stevie® Award for Sales & Customer Service and is a Silver Winner of a Golden Bridge Award® in the "Company Rethinking of the Year" category.

2022

BOC wins a Gold W3 Award for Website Redesign for improved user experience through mobile-first design and user-friendly navigation.

2023

BOC celebrates the ten-year anniversary of the CDME.

BOC wins 11th Stevie® Award for Sales & Customer Service.

2024

BOC celebrates its forty-year anniversary.

BOC adds Lymphedema/Compression Accreditation and LTC@Home Pharmacy Accreditation.

2025

BOC wins 12th Stevie® Award for Sales & Customer Service.

OUR AWARDS

BOC's customer service is nationally recognized. "Innovation" is one of the company's core values, and BOC actively seeks out new ideas, products and processes to assure customers have the latest tools to maintain a competitive edge and ensure patient safety. As of March 31, 2025, BOC has been awarded 12 Stevie Awards. The Stevie Awards for Sales & Customer Service are the world's top sales, contact center and customer service awards. Our Net Promoter Score (NPS) is also in the top quartile, indicating that our customers "would recommend" BOC.

OUR EXPERTS

BOC experts are available for interview regarding the following topics:

ORGANIZATIONAL LEADERSHIP



President & CEO, Judi Knott, MA, MBA, CAE

Judi was selected by the Board of Directors as President & CEO effective January 1, 2023. She joined the Board of Certification/Accreditation (BOC) as Chief Strategy & Marketing Officer in 2017 and established effective strategies to grow the business successfully during her tenure in that role. She developed relationships with key contacts in the Durable Medical Equipment (DME) and Orthotics and Prosthetics (O&P) fields, while also continuing the legacy of excellent customer service that distinguishes BOC.

Judi leads the implementation of the Board of Directors' vision and strategy and is fully committed to seeing BOC continue to grow and prosper. Raising brand awareness and highlighting BOC's service capabilities is a major focus for this seasoned executive who works to ensure the organization remains the blue-ribbon standard for certification and accreditation. Judi holds both an M.A. and an MBA from the University of Baltimore. She also earned the Certified Association Executive (CAE) credential from the American Society of Association Executives (ASAE).

BOARD CHAIR

Board Chair, Cameron M. Stewart, BOCP, BOCO



Cameron M. Stewart, BOCP, BOCO, is owner, co-founder and CEO of Alcam Medical O&P, a multi-site orthotic and prosthetic fabrication practice in California. As CEO, Cameron leads all business development and revenue-generating activities, including the development and execution of managed care contracting strategy, payor relations, credentialing and relationship management.

An entrepreneur with nearly two decades of experience in O&P, Cameron credits BOC as a key influence in his personal success and company growth. As BOC's Board Chair, Cameron contributes his experience and knowledge to help shape the future of the O&P profession.

Cameron is a proud graduate of the Harvard School of Business's Owner/President Management (OPM) program and earned his undergraduate degree in business from Tuskegee University.

CREDENTIALING



Chief Operating Officer, Matthew Gruskin, MBA, BOCO, BOCPD, CDME

Matt is responsible for leading the direction, strategy, policies, and day-to-day operations of BOC's accreditation and certification programs. With nearly a decade of experience in the O&P field, most recently serving as Director of Orthotic Operations for a chain of more than 20 O&P clinics, Matt is focused on growth of the credentialing programs and ensuring the delivery of excellent customer service.

He holds an MBA in healthcare from Florida International University, a graduate degree in O&P from University of Hartford, and post graduate certification from the International School of Pedorthics.

BOC will gladly facilitate access to the Board of Directors as well as other experts upon request.

OUR CONTACT INFORMATION

To schedule an interview with a BOC expert or for more information, please contact:

TBC, BOC's Agency of Record

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