



BOC Telehealth Statement

BOC recognizes telehealth as an important component of modern healthcare delivery systems.

The COVID-19 pandemic has rapidly increased the utilization of technology to support remote patient care and BOC is monitoring the latest requirements through regular contact with CMS and its contractors. We encourage you to be aware of how to incorporate telehealth into the services you provide:

- Your telehealth services must be secure and compliant with federal and state security and privacy regulations.
- Your telehealth encounters must comply with the same standards of care and practice required for any in-person encounter.
- There is no reimbursement mechanism for telehealth consultation by DMEPOS providers, but you and your patients might find it helpful and convenient.